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Date: 27th August 2019

Andrew J. Street CBE Esq.
Mayor of the West Midlands
West Midlands Combined Authority
16 Summer Lane
Birmingham B19 3SD

Dear Andy,

Re. Bus Service Changes - East Birmingham and North Solihull

I would like to express my concern about the recent National Express West Midlands (NXWM) Consultation for bus services in South Birmingham and Solihull, which I understand was carried out 'in collaboration' with Transport for West Midlands (TfWM).

I was particularly concerned to see that NXWM had published revised timetables that would come into force at the beginning of September without allowing time to review consultation responses.

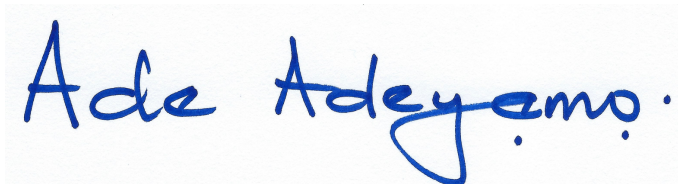
Local residents that I speak to, many of whom are elderly and disabled, feel that the pendulum has swung too far in the direction of the bus companies who, working with TfWM, are not taking bus users' concerns seriously when changes are proposed and ultimately, imposed on them.

I therefore ask if you would conduct a review into the way in which this consultation was carried out. As a Solihullian, I am sure that you are keen to ensure that good quality bus services are operated throughout the borough and that local residents - bus users - are treated fairly.

Hopefully, this will help to reassure bus users that TfWM and WMCA are truly in control of NXWM and other bus operators' operations and that bus users' needs are central to service changes.

I look forward to hearing from you.

Yours Sincerely,



Ade Adeyemo.

Ade Adeyemo | Councillor for Lyndon Ward